Privacy policy

24pay application for Android/iOS is licensed under S.C. PTP Online S.R.L., located in Bucharest, Magura Vulturului no.73, district 2, ZIP Code 021705, RO33681600, J40/11776/10.10.2014 Phone number: 021 2503577, E-mail: office@24pay.ro .

Through this policy you agree that the personal data you provide will be collected by S.C. PTP Online S.R.L., and later used for the purpose of organizing the marketing activity in strict accordance with the legal provisions regarding the protection of personal data and the free circulation of such data.

Only the data strictly necessary for the creation of the account and functioning of the application will be collected, according to the form on the account registration page.

S.C. PTP Online S.R.L., will retain the confidentiality of this information and undertakes not to disclose it to third parties except with the express consent of the users or in situations where such communication would be strictly necessary for the award of prizes, as well as in situations where, according to the law, it is obliged to disclose this information.

According to law no. 677/2001 – for the protection of individuals with regard to the processing of personal data and the free circulation of such data, each user has the right of free access (but not more than once a year) to his / her personal data, through a written, dated and signed application addressed to S.C. PTP Online S.R.L., at office@24pay.ro or at: MAGURA VULTURULUI, NR. 73, SECTOR 2, BUCHAREST. Also, each user has the right to interfere with his or her personal data and may request the rectification, update, blocking or deletion of data whose processing does not comply with law no.677/2001, in particular incomplete or inaccurate data. Under the above conditions, users may also request the transformation into anonymous data of data whose processing is not in compliance with the applicable law, with the right to oppose at any time for legitimate reasons relating to the particular situation that his / her data to be processed, except where there are legal provisions to the contrary.

Users also have the right to oppose at any time, free of charge and without any justification, that their data to be processed for direct marketing purposes.

Everyone has the right to request and obtain the withdrawal or annulment of any decision which produces legal effects in respect of him, adopted solely on the basis of a personal data processing carried out by automatic means intended to assess some aspects of his personality, professional competence, credibility, behavior or other such matters, and to obtain a reassessment of any decision taken in respect thereof which significantly affects him if the decision was adopted solely on the basis of a data processing meeting the conditions set out in paragraph previous.

The application uses the Camera only when is necessary to scan a QR code or send feedback by attaching an image and NFC function for scanning a NFC Tag.

Data collected

S.C. PTP Online S.R.L can collect the following data:

- Phone number for account registration and login
- First Name, Last Name, Email for sending feedback
- Location for the *Estimated Time of Arrival* service in the *Public Transportation* menu

- Customer ID to ensure traceability and to record customer actions in the application, for security reasons, and to be able to provide support in case of operating problems or in case of investigation of the activity
- Mobile payment transaction ID for the same reason as the customer ID
- Last 4 digits of the associated card and expiration date

Payment security

The 24pay application ensures a level of security according to the rigors applied to electronic payment systems at a distance. This applies both for scanning the QR code and for using credit card through your mobile device. Customer proprietary information is not stored in the 24pay application but is stored in the S.C. PTP Online S.R.L IT systems. Customer banking information is stored in payment processor systems, Romcard S.A. who is also the sole responsible for the security of transactions executed with the client's card.

All connections and communications between the application, S.C. PTP Online S.R.L systems and the Romcard payment processor, are encrypted and secure against possible interceptions.